

Reference No. 2021-01

Date: February 12, 2021

**TO: All Pension Administration Contact Persons at
Contributing Member Organizations**

RE: Nova Scotia Health Employees' Pension Plan – Secure email communication system breach

NSHEPP has learned of an incident that may have resulted in personal information being accessed without authorization.

Accellion, our third-party file transfer provider, has notified NSHEPP that we had a breach to our secure email communication system. Out of caution, we are working on the assumption data was taken.

The Accellion secure email communication site was shut down immediately after we were notified that there was a security concern, and an investigation, assisted by external experts, was begun.

NSHEPP is in the process of updating our systems and a new secure integrated email system was scheduled for launch later this year. In the interim, we have established a temporary process where files can be uploaded securely to a designated folder in SharePoint to ensure continued operations.

NSHEPP takes individual privacy and security seriously and we apologize to our members and employers for this situation.

We will provide a further update as soon as we can.

If you have any questions, please contact any of our staff at 902-832-8500 or, if calling long distance, at 1-866-400-4400 (Toll Free).

Nova Scotia Health Employees' Pension Plan

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